

Accessibility and Inclusion

Diversity, Equity and Inclusion

ACPN is committed to building a transparent environment where everyone feels heard, welcomed and included. We believe Diversity, Inclusion & Belonging are fundamental in our vision to harness the **Power of Science.Education.Leadership** to create a healthy, better and more inclusive future.

Ways We're Increasing Access

At ACPN, we believe that everyone should have the opportunity to learn how to build and not just consume technology. Here are some of the ways we're working to ensure digital literacy is for everyone.

Accessibility

Providing an accessible and barrier-free environment is a shared effort, and ACPN strives as an organization to make accessibility for all a reality. We are committed to giving people with disabilities the same access to our services as others and ensuring a safe, dignified and welcoming environment for all. The following documents support our commitment:

- Accessible Customer Service Policy
- AODA Multi-Year Accessibility Plan - *Accessibility for Ontarians with Disabilities Act, 2005*

Feedback and Available Format Requests

We encourage all of our learners, employees, volunteers and members of the public to provide feedback on our services provided to persons with disabilities. Feedback will help us identify barriers and respond to concerns.

Feedback may be submitted in the following ways:

By regular mail: info@acpnglobal.org

Through our website: www.acpnglobal.org

Alternate formats of our Accessibility Standards for Customer Service and our services are available upon request through any of the means noted above.