Refund Policy

Workshops and Events (does not include March Break, Summer Camps or Part-Time Program. Refund policy for those below)

ACPN workshops and events are subject to the following refund policy:

If a participant withdraws from a workshop more than seven days before day of the workshop, they will receive a full refund.

If a participant withdraws from a workshop 3 to 7 days before the workshop, they will receive a 50% refund of the total workshop fee.

If a participant withdraws from the workshop within three days of the workshop, they will receive no refund of the workshop fee and will forgo their place at the workshop.

In the case that a participant with a ticket cannot attend a workshop, they may trade or sell their workshop ticket(s) to someone else, even within three days of the workshop in question. Please notify info@acpnglobal.org in the case of a transfer so that we can be sure the new participant is aware of the requirements, if applicable.

ACPN will refund all payments made by a participant if a workshop is cancelled by ACPN, unless alternative arrangements acceptable to the participant can be made.

All fees will be refunded via PayPal.

March Break and Summer Camps for Beginners Part-Time Program

ACPN Wellness Management & Leadership programs are subject to the following refund policy:

If a participant withdraws from a camp or part-time program more than 30 days before the first day of the program, they will receive a full refund.

If a participant withdraws from a camp or part-time program 15 to 30 days before the first day of the program, they will receive a 50% refund of the total fee.

If the client withdraws from a camp or part-time program within 15 days of the first day of the program, they will receive no refund and will forgo their place at the program.

In the case that a participant with a ticket cannot attend a program, they may trade or sell their ticket(s) to someone else, even within three days of the program in question. Please notify info@acpnglobal.org in the case of a transfer so that we can be sure the new participant is aware of the requirements, if applicable.

ACPN will refund all payments made by a participant if a workshop is cancelled by ACPN unless alternative arrangements acceptable to the participant can be made.

All fees will be refunded via PayPal.

In event of rescheduling or cancellation of workshop by ACPN:

ACPN will refund any course fees paid by the participant.

Instead, the participant may choose to transfer his/her registration (of equal value) to any other workshop without incurring any additional cost, subject to the availability of space. ACPN will also try to accommodate alternative arrangements acceptable to the participant.

ACPN cannot be held responsible for any financial loss incurred by the participant or its employer due to rescheduling or cancellation of any ACPN workshop.

We appreciate your understanding.